



# Solid Waste



**Metro Waste Authority** is the administrator for solid waste contracts and services in the City of West Des Moines. This arrangement is another effort on the part of the City to combine with regional municipalities to help reduce the cost of services for residents.

<b>Garbage Hauler</b> <b>Waste Connections (WCNX)</b> <a href="http://www.wasteconnections.com">www.wasteconnections.com</a> 265-7374	<b>Administrator</b> <b>Metro Waste Authority (MWA)</b> <a href="http://www.whereshouldgo.com">www.whereshouldgo.com</a> 244-0021	<b>Yard Waste Hauler</b> Thru 1-31-17 <b>Ankeny Sanitation Inc. (ASI)</b> Compost It! 964-5229
<b><u>WHO DO YOU CALL</u> with a solid waste question?</b>		
<b>EASY #1</b> - Check the sticker on the top of your cart! <b>EASY #2</b> - Visit <a href="http://www.whereshouldgo.com">Metro Waste Authority's website</a> <b>EASY #3</b> - At a Glance:		
<b>Yard Waste Hauler</b> (eff. 2-1-17) <b>Recycling Hauler</b> <b>Waste Management (WM)</b> <a href="http://www.wm.com">www.wm.com</a> Curb It! 244-7336		

Resident Inquiry	Responsible Party	Phone Number	Hyperlink	
What is my collection day?	Waste Connections	265-7374		
	or Waste Management	244-7336		
New customer account	WDM Water Works	222-3460	<a href="http://www.wdmww.com">www.wdmww.com</a>	
Exceptional (House-side) Service Request	Metro Waste Authority	244-0021		
Holiday Schedule	Metro Waste Authority	244-0021	<a href="http://www.whereshouldgo.com">MWA Website</a> or <a href="http://www.wdmww.com">WDM Website</a>	
Where can I take household hazardous waste?	Metro Waste Authority	244-0021	<a href="http://www.whereshouldgo.com">MWA - Hazardous Waste Dropoffs</a>	
Solid waste cart needs	Exchanges/Replacement	WDM Water Works	<a href="http://www.wdmww.com">www.wdmww.com</a>	
	Change in number of carts (up or down)	WDM Water Works	<a href="http://www.wdmww.com">www.wdmww.com</a>	
	Lost/Stolen Cart	1. Call Police to report and obtain a Case Number	222-3321	
		Then to obtain a replacement cart call:		
	2. WDM Water Works	222-3460	<a href="http://www.wdmww.com">www.wdmww.com</a>	
	Damaged Cart/Broken Lid	Waste Connections	<a href="http://www.wasteconnections.com">www.wasteconnections.com</a>	
Missed solid waste collection	Waste Connections	265-7374	<a href="http://www.wasteconnections.com">www.wasteconnections.com</a>	
Extra Trash/Bulky Waste Stickers	Metro Waste Authority	244-0021	<a href="http://www.whereshouldgo.com">MWA - Extra Trash &amp; Large</a>	
Appliance Collection	Waste Connections	265-7374	<a href="http://www.wasteconnections.com">www.wasteconnections.com</a>	
Recycling cart needs	Exchanges/Replacement	Waste Management	<a href="http://www.wm.com">www.wm.com</a>	
	Extra cart	Metro Waste Authority	<a href="http://www.whereshouldgo.com">MWA - WDM Recycling Info</a>	
	Lost/Stolen Cart	Waste Management	<a href="http://www.wm.com">www.wm.com</a>	
	Damaged Cart/Broken Lid	Waste Management	<a href="http://www.wm.com">www.wm.com</a>	
Missed recycling collection	Waste Management	244-7336	<a href="http://www.wm.com">www.wm.com</a>	
Compost It! Yard Waste	General Questions	Metro Waste Authority	<a href="http://www.whereshouldgo.com">MWA - WDM Yard Waste Info</a>	
	Optional Premium Yard Waste			
	Purchase Cart &/Or Annual Sticker	WDM Public Services 560 S. 16 <sup>th</sup> St., WDM	<a href="http://www.wdmww.com">WDM Yard Waste Info</a>	
	Order Annual Sticker	WDM City Hall Suite 2B 4200 Mills Civic Parkway		
	Order Annual Sticker & Pay On-Line	Metro Waste Authority	<a href="http://www.whereshouldgo.com">MWA - Renew Yard Waste Sticker On-Line</a>	
Missed yard waste collection – Thru 1-31-17	Ankeny Sanitation, Inc.	964-5229	<a href="http://ankenysanitation.com/">http://ankenysanitation.com/</a>	
Missed yard waste collection – Effective 2-1-17	Waste Management	244-7336	<a href="http://www.wm.com">www.wm.com</a>	
Where can I take a truck/trailer load of yard waste?	Metro Park Landfill in Mitchellville	515-967-2076	<a href="http://www.whereshouldgo.com">Metro Park East Landfill</a>	
Yard Waste Cart – Warranty Issues	WDM Public Services	222-3480		