



Solid Waste



Metro Waste Authority is the administrator for solid waste contracts and services in the City of West Des Moines. This arrangement is another effort on the part of the City to combine with regional municipalities to help reduce the cost of services for residents.

**Garbage Hauler
Waste Connections
(WCNX)**
www.wasteconnections.com
265-7374

**Administrator
Metro Waste Authority
(MWA)**
www.WhereItShouldGo.com
244-0021

**Yard Waste/Recycling
Hauler
Waste Management (WM)**
www.wm.com
Curb It! 244-7336

WHO DO YOU CALL with a solid waste question?

EASY #1 - Check the sticker on the top of your cart!

EASY #2 - Visit [Metro Waste Authority's website](http://www.metrowasteauthority.com)

EASY #3 – At a Glance:

Resident Inquiry		Responsible Party	Phone Number	Hyperlink
What is my collection day?		Waste Connections	265-7374	
		or Waste Management	244-7336	
New customer account		WDM Water Works	222-3460	www.wdmww.com
Exceptional (House-side) Service Request		Metro Waste Authority	244-0021	
Holiday Schedule		Metro Waste Authority	244-0021	MWA Website or WDM Website
Where can I take household hazardous waste?		Metro Waste Authority	244-0021	MWA - Hazardous Waste Dropoffs
Solid waste cart needs	Exchanges/Replacement	WDM Water Works	222-3460	www.wdmww.com
	Change in number of carts (up or down)	WDM Water Works	222-3460	www.wdmww.com
	Lost/Stolen Cart	1. Call Police to report and obtain a Case Number	222-3321	
		Then to obtain a replacement cart call:		
	2. WDM Water Works	222-3460	www.wdmww.com	
	Damaged Cart/Broken Lid	Waste Connections	265-7374	www.wasteconnections.com
Missed solid waste collection		Waste Connections	265-7374	www.wasteconnections.com
Extra Trash/Bulky Waste Stickers		Metro Waste Authority	244-0021	MWA - Extra Trash & Large
Appliance Collection		Waste Connections	265-7374	www.wasteconnections.com
Recycling cart needs	Exchanges/Replacement	Waste Management	244-7336	www.wm.com
	Extra cart	Metro Waste Authority	244-0021	MWA - WDM Recycling Info
	Lost/Stolen Cart	Waste Management	244-7336	www.wm.com
	Damaged Cart/Broken Lid	Waste Management	244-7336	www.wm.com
Missed recycling collection		Waste Management	244-7336	www.wm.com
Compost It! Yard Waste	General Questions	Metro Waste Authority	244-0021	MWA - WDM Yard Waste Info
Optional Premium Yard Waste	Purchase Cart &/Or Annual Sticker	WDM Public Services 560 S. 16 th St., WDM	222-3480	WDM Yard Waste Info
	Order Annual Sticker	WDM City Hall Suite 2B 4200 Mills Civic Parkway	222-3587	
	Order Annual Sticker & Pay On-Line	Metro Waste Authority	244-0021	MWA - Renew Yard Waste Sticker On-Line
Missed yard waste collection		Waste Management	244-7336	www.wm.com
Where can I take a truck/trailer load of yard waste?		Metro Park Landfill in Mitchellville	515-967-2076	Metro Park East Landfill
Yard Waste Cart – Warranty Issues		WDM Public Services	222-3480	