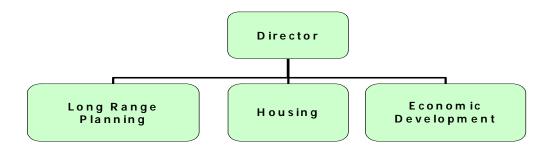


PUBLIC SERVICES

Community
Development
Public Works





Department Description

The Community & Economic Development department was created in February 2007 to bring together long-range planning, housing, and economic development functions together. These functions previously were undertaken in the Community Development department which was dissolved to establish more emphasis on economic development and to bring together building inspection, current planning, and development engineering into the newly created Development Services department.

The mission statement of the Community & Economic Development department is to plan and promote an economically strong and vibrant community through long-range planning, business retention and development, housing initiatives, redevelopment, and community promotion.

A summary of the three functions of the department are as follows:

Housing: The City of West Des Moines works with several housing program in an administrative capacity: the Dallas County Local Housing Trust Fund, the Polk City Housing Program, and the Metro Home Improvement Program. The department works with the boards of directors or management committees for the different funds to set policy and oversee the operations of the programs. The department also serves as the administrator the Community Development Program Block Grant funds the City receives through the United State Department of Housing and Urban Development.

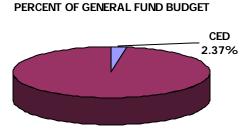
The housing programs all provide assistance to low income homeowners whose primary residence is in need of repair or code violation corrections. Funding to eligible homeowners is made in the form of a five-year forgivable loan.

Economic Development: The department now has the leading responsibility for economic development in the City. Activities which encourage and assist small through large business expansion and growth, enabling the creation of a diverse economy and employment base for the City, as well as enabling the expansion and diversification of the City's tax base are based within this department.

Activities which the City has not previously participated in, or strongly participated in, now will become the focus of the department's economic development role. These activities may include exhibiting at trade shows, preparing targeting economic development promotional materials, being more proactive in business recruitment, and expanding the role the department plays in negotiations with economic development prospects.



BUDGET INFORMATION						
FY 2008-09 Budget	\$1,057,371					
FY 2007-08 Revised Budget	\$1,079,060					
Percentage Change	(2.01%)					
FY 2008-09 FTE	5.00					
Change From FY 2007-08	0.00					



Department Description continued

Long-Range Planning: The third major role for the department is in the area of long-range planning. In the past, long-range planning has been a minor activity compare with the day-to-day demands of current planning. A more active approach to monitoring the Comprehensive Planning of the City will be the responsibility of this department. Trend analysis, current land use analysis, demographics, special planning and development studies, annexation, and maintenance of the long-range plan, the Comprehensive Plan, will be the focus of the department's long-range planning responsibilities.

Budget Objectives and Significant Information

The department has become and will need to continue being more involved with activities that the City had not played a significant role in previously. Such as exhibiting at trade shows, preparation of targeted economic development promotional materials, taking a more proactive role in retail business recruitment and an expanded role in dealing with economic development prospects.



Financial Summary

	ACTUAL FY 2005-06	ACTUAL FY 2006-07	REVISED BUDGET FY 2007-08	BUDGET FY 2008-09	INC(DEC) FY 2008-09 OVER FY 2007-08	% INC (DEC)
Expenditures by Object						
Personal Services						
Full-time Employees	\$24,273	\$159,826	\$347,067	\$373,118	\$26,051	7.51%
Part-time Employees		3,156	6,500	6,700	200	3.08%
Contract Help						
Overtime		31				
Health, Dental, Life Insurance	2,376	13,926	14,721	50,436	35,715	242.61%
Retirement Contributions	3,224	21,256	26,313	57,020	30,707	116.70%
Other Pay				2,000	2,000	
Total Personal Services	\$29,873	\$198,196	\$394,601	\$489,274	\$94,673	23.99%
Supplies & Services						
Operating & Maintenance	\$149,558	\$273,687	\$675,214*	\$551,997	(\$123,217)	(18.25%)
Conference, Travel & Training		10,102	8,545	12,400	3,855	45.11%
Utilities		430	700	700		
Contractual Obligations						
Donations to Agencies						
Non-Recurring/Non-Capital						
Total Supplies & Services	\$149,558	\$284,220	\$684,459	\$565,097	(\$119,362)	(17.44%)
Capital Outlay						
Replacement Charges		\$968		\$3,000	\$3,000	
Computer Hardware & Software						
Vehicles						
Miscellaneous Equipment						
Total Capital Outlay		\$968		\$3,000	\$3,000	
Lease/Purchase Payments						
Total Expenditures	\$179,431	\$483,383	\$1,079,060	\$1,057,371	(\$21,689)	(2.01%)
		<u> </u>				

Please note, amounts shown in the FY 2005-06 Actual Column are for Housing programs only.

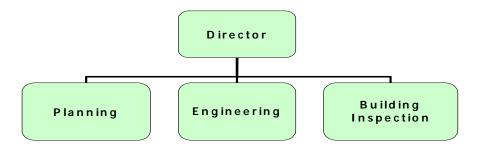


^{*} The FY 2007-08 Revised Budget over-estimated expenditures for housing rehab programs and under-estimated allocations of health/dental and life insurance, all of which are reflected correctly in the FY 2008-09 Budget.

Personnel Summary

	ACTUAL FY 2005-06	ACTUAL FY 2006-07	BUDGET FY 2007-08	BUDGET FY 2008-09	CHANGE FROM FY 2007-08
Full-time Employees					
Comm & Economic Dev Director		1.00	1.00	1.00	0.00
Planner		2.00	2.00	2.00	0.00
Housing Planner		1.00	1.00	1.00	0.00
Administrative Secretary		1.00	1.00	1.00	0.00
Total Full-time Employees		5.00	5.00	5.00	0.00
Total Authorized Personnel		5.00	5.00	5.00	0.00
		<u> </u>	<u> </u>		





Department Description

The Development Services department works with the City Council, Plan and Zoning Commission, and the Board of Adjustment to address development and construction needs within the community. The department is comprised of the following three (3) divisions:

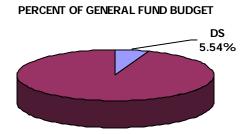
The Building Division's primary role is to enforce the City's adopted building construction codes, including rental housing provisions and signage. These requirements provide minimum standards to safeguard life, health, property, and public welfare by regulating the design, construction, quality of materials, use and occupancy, location, and maintenance of all buildings and structures within the City. The Building Division staff currently performs and processes approximately 12,500 new construction inspections and 3,800 rental housing inspections annually. These inspections include life/safety provisions, footing and foundation, site plan, structural framing, electrical, plumbing, mechanical, rehabilitation, floodplain, accessibility, and construction site erosion. The City's requirements are based on the latest national model codes, which are updated every three (3) years.

The Engineering Division's responsibilities includes review of development applications for consistency with design standards, City Code and the administration of public improvements associated with the Capital Improvements program. Work includes planning, construction plan review and approval, bond review, and recommending acceptance of public improvements by the City Council. This Division also reviews streetlight proposals and verifies that City streets are adequately lit. On most development applications, the Engineering Division reviews the impact the development will have on the public infrastructure including traffic and recommends improvements to mitigate those impacts while complying with the requirements of the Comprehensive Plan. A city-wide traffic model based on the Comprehensive Plan aids the traffic engineers in analyzing traffic impacts.

The Planning Division is involved in a variety of activities associated with land development in the City of West Des Moines. One of the primary functions is to oversee the development review process. This process involves meeting with developers, realtors, consultants, and citizens interested in development in and around the City and guiding them through the preparation and processing of applications for zoning, platting or subdivision of property, site plans, and permitted conditional use permits. This division is responsible for the coordination of the review by the various city departments and outside agencies. The Planning division staff serves as the hub for the processing of development applications, communication of the review comments, and resolution of issues raised with development applications and the preparation of staff reports for the Plan and Zoning Commission, Board of Adjustment, and the City Council.



BUDGET INFORMATION						
FY 2008-09 Budget	\$2,473,920					
FY 2007-08 Revised Budget	\$2,122,546					
Percentage Change	16.55%					
FY 2008-09 FTE	24.00					
Change From FY 2007-08	0.00					



Budget Objectives and Significant Information

The City of West Des Moines underwent a reorganization in February 2007 in order to place all development related activities in one department. The result is a more focused and responsive development process.

It is important to note that in FY 2008-09 the assessment for the Des Moines Area Metropolitan Planning Organization of \$31,046 will be budgeted in the Community and Economic Development department and not Development Services. This appears as a decrease in the operating and maintenance category when compared to FY 2007-08.

Supplemental Requests include:

- Building Inspection/Rental Housing Permit Software and Equipment at \$110,000.
- Laptop Computer and software for \$5,000.



Financial Summary

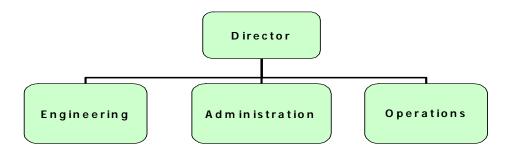
	ACTUAL FY 2005-06	ACTUAL FY 2006-07	REVISED BUDGET FY 2007-08	BUDGET FY 2008-09	INC(DEC) FY 2008-09 OVER FY 2007-08	% INC (DEC)
Expenditures by Object						
Personal Services						
Full-time Employees	\$1.191.787	\$1,323,369	\$1,418,450	\$1,641,750	\$223,300	15.74%
Part-time Employees	27,855	11,1142	16,550	17,050	500	3.02%
Contract Help						
Overtime	2,567	3,439				
Health, Dental, Life Insurance	156,838	219,342	288,000	314,550	26,550	9.22%
Retirement Contributions	167,881	181,018	242,100	252,150	10,050	4.15%
Other Pay	12,063	7,952	9,550	10,150	600	6.28%
Total Personal Services	\$1,558,990	\$1,746,263	\$1,974,650	\$2,235,650	\$261,000	13.22%
Supplies & Services						
Operating & Maintenance	\$84,387	\$74,927	\$78,696	\$52,570	(\$26,126)	(33.20%)
Conference, Travel & Training	13,978	17,149	27,400	27,400		
Utilities	5,821	7,892	6,800	8,300	1,500	22.06%
Contractual Obligations						
Donations to Agencies						
Non-Recurring/Non-Capital	5,095	7,102	11,000	16,000	5,000	45.45%
Total Supplies & Services	\$109,281	\$107,069	\$123,896	\$104,270	(\$19,626)	(15.84%)
Capital Outlay						
Replacement Charges	\$20,648	\$14,688	\$24,000	\$24,000		
Computer Hardware & Software						
Vehicles						
Miscellaneous Equipment				\$110,000	\$110,000	
Total Capital Outlay	\$20,648	\$14,688	\$24,000	\$134,000	\$110,000	
Lease/Purchase Payments						
Total Expenditures	\$1,688,920	\$1,868,020	\$2,122,546	\$2,473,920	\$351,374	16.55%



Personnel Summary

	ACTUAL FY 2005-06	ACTUAL FY 2006-07	BUDGET FY 2007-08	BUDGET FY 2008-09	CHANGE FROM FY 2007-08
Full-time Employees					
Development Services Director	0.00	1.00	1.00	1.00	0.00
Building Inspection					
Chief Building Inspector	1.00	1.00	1.00	1.00	0.00
Building Inspector II	6.00	5.00	5.00	5.00	0.00
Building Inspector I	0.00	1.00	1.00	1.00	0.00
Temporary Building Inspector	1.00	0.00	0.00	0.00	0.00
Secretary	3.00	3.00	3.00	3.00	0.00
Sign and Zoning Administrator	0.00	1.00	1.00	1.00	0.00
Engineering					
City Engineer	0.00	1.00	1.00	1.00	0.00
Principal Engineer	0.00	1.00	1.00	1.00	0.00
Associate Engineer	0.00	1.00	1.00	1.00	0.00
Senior Engineering Tech	0.00	2.00	2.00	2.00	0.00
Planning					
Community Development Director	1.00	0.00	0.00	0.00	0.00
Development Coordinator	1.00	1.00	1.00	1.00	0.00
Planner	5.00	2.00	3.00	3.00	0.00
Associate Planner	1.00	2.00	1.00	1.00	0.00
Housing Planner	1.00	0.00	0.00	0.00	0.00
Administrative Secretary	1.00	1.00	1.00	1.00	0.00
Secretary	1.00	1.00	1.00	1.00	0.00
Total Full-time Employees	22.00	24.00	24.00	24.00	0.00
Total Authorized Personnel	22.00	24.00	24.00	24.00	0.00
rotai Authorizeu Personnei		24.00	24.00	24.00	0.00





Mission Statement

"To enhance the physical quality of the community through responsible development of land, stewardship of the natural environment, timely maintenance of the city's infrastructure and to increase the quality of life of the citizens by providing innovative and responsive programs and services."

Department Description

The Public Works department provides essential services to the citizens of West Des Moines in two divisions, Engineering and Operations. The Engineering Division includes design, construction observation, contract administration, development review, traffic and traffic safety operations. The Operations Division mission is to provide the citizens of West Des Moines with efficient and high quality levels of service in a cost-effective manner as they maintain the City's infrastructure. Administration provides support services including personnel, payroll, customer service, dispatch, and accounts payable and receivable functions for the department. The divisions are further divided into cost centers for management and budgeting purposes.

The Public Works **Administration** cost center provides administrative support to the Director and entire department. This includes personnel issues, payroll records, budget preparation, establishing department policies and procedures, drafting of Council communications, and coordination of support staff, and department wide initiatives.

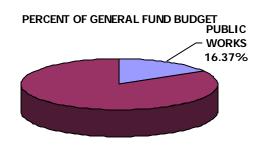
The **Engineering** cost center is responsible for short and long term planning, budgeting, sequencing of construction, design, construction observation, development of maintenance programs and record keeping of the City's infrastructure as well as the operation of the City's traffic system, and flood alert system in accordance with Chapters 384 and 542 B of the Code of Iowa.

The **Construction Observation** cost center is responsible for observing the construction of all improvements built within the public right-of-way. The work involves all aspects of field surveying, underground storm sewer construction, underground sanitary sewer construction, soils engineering, and pavement construction, as well as construction management.

The **Traffic Control & Safety** cost center is responsible for all signs, signals, and painting located within the public right-of-way. They also provide traffic studies, traffic counts, and coordination of traffic related issues with IDOT, other public agencies, surrounding communities, and railroad companies.



BUDGET INFORMATION						
FY 2008-09 Budget	\$7,313,435					
FY 2007-08 Revised Budget	\$6,848,305					
Percentage Change	6.79%					
FY 2008-09 FTE	68.00					
Change From FY 2007-08	0.00					



Operations is responsible for the maintenance of the City's infrastructure and City assets such as City buildings and its fleet of vehicles. There are separate cost centers to address major areas of responsibility.

Street Maintenance Improved or Street Maintenance Unimproved, depending on the roadway classification this may include crack sealing, mud jacking, snow and ice removal, and/or grading.

The **Sewers & Drainage** cost center is responsible for the maintenance of all sanitary sewers and storm drainage systems, as well as lift stations.

Street Cleaning is responsible for cleaning all of the paved roadways within the city limits of West Des Moines.

Nuisance Abatement works to improve neighborhood safety such as weed spraying, mosquito control, and dust control.

Building and Fleet coordinates the cleaning and maintenance of City buildings and fleet equipment. The goal is to optimize longevity of City owned facilities and provide safe, well-maintained equipment. As a result of the quality initiative, the City now has a formalized facility repair and maintenance policy/program and a facility preventive maintenance policy/program.





Budget Objectives and Significant Information

Supplemental Requests include:

- A tandem axle dump truck with snow equipment has been included at \$189,000.
- The Public Works department has been allocated \$100,000 for the purchase of miscellaneous capital items. Proposed uses are as follows:

AVL/Data Safety System	\$16,000
Storm Water Modeling Software	15,000
Replacement Hotsy Power Washer	15,000
Asphalt Repairs	11,000
Fireproof Plan Holder Mylar Cabinet	10,600
Shop Equipment	10,000
Traffic Signal Maintenance	9,100
Street Signs & Posts	7,800
Vehicle Mounted Rock Reclaimer	5,500
Total	\$100,000

Balanced Scorecard

Perspective	Strategic Objectives	Performance Measures	Actual 2004	Actual 2005	Actual 2006	Actual 2007
S	Resource Manag	ement				
Serve Customers	Maintain/Enhance Customer Service	Number of lane miles per opera- tor target: 21 miles per operator	21.43	22.78	23.43	24.57
<u>a</u>	Resource Manag	ement				
Manage Financial Resources	Maximize External Funding	Total dollars billed inspecting subdivision con- struction	\$20,462	\$114,412	\$236,281	\$183,430
S	Resource Manag	ement				
Improve Processes	Maintain/Improve Turn Around Time	Vehicle hours out of service yearly average	3.55 hrs Internal 19.24 hrs Outside vendor	3.85 hrs Internal 23.14 hrs Outside vendor	3.07 hrs Internal 21.33 hrs Outside vendor	2.91 hrs Internal 34.68 hrs Outside Vendor



Perspective	Strategic Objectives	Performance Measures	Actual 2004	Actual 2005	Actual 2006	Actual 2007
es	Resource Manag	ement				
Support Employees	Promote a Positive and Motivating Work Environment	Percentage of employees participating in the quality initiative	76.47%	78.26%	79.17%	88.06%



Financial Summary

	ACTUAL FY 2005-06	ACTUAL FY 2006-07	REVISED BUDGET FY 2007-08	BUDGET FY 2008-09	INC(DEC) FY 2008-09 OVER FY 2007-08	% INC (DEC)
Expenditures by Object						
Personal Services						
Full-time Employees	\$3,310,083	\$3,333,780	\$3,262,500	\$3,363,750	\$101,250	3.10%
Part-time Employees	76,691	78,771	121,500	125,550	4,050	3.33%
Contract Help						
Overtime	58,508	109,494	112,095	176,050	63,955	57.05%
Health, Dental, Life Insurance	568,496	702,040	764,750	748,000	(16,750)	(2.19%)
Retirement Contributions	465,029	476,983	554,080	532,300	(21,780)	(3.93%)
Other Pay	26,739	26,579	36,300	33,850	(2,450)	(6.75%)
Total Personal Services	\$4,505,547	\$4,727,647	\$4,851,225	\$4,979,500	\$128,275	2.64%
Supplies & Services						
Operating & Maintenance	\$1,076,169	\$1,002,304	\$1,177,155	\$1,284,700	\$107,545	9.14%
Conference, Travel & Training	41,095	42,446	47,905	47,905		
Utilities	115,057	119,111	131,270	133,630	2,360	1.80%
Contractual Obligations	18,664	8,217	20,000	20,400	400	2.00%
Donations to Agencies						
Non-Recurring/Non-Capital	38,860	35,095	102,000	49,200	(52,800)	(51.76%)
Total Supplies & Services	\$1,289,845	\$1,207,172	\$1,478,330	\$1,535,835	\$57,505	3.89%
Capital Outlay						
Replacement Charges	\$428,835	\$455,497	\$453,750	\$494,100	\$40,350	8.89%
Computer Hardware & Software	15,356	356	15,000	15,000		
Vehicles	104,144			189,000	189,000	
Miscellaneous Equipment	52,708	71,536	50,000	100,000	50,000	100.00%
Total Capital Outlay	\$601,043	\$527,389	\$518,750	\$798,100	\$279,350	53.85%
Lease/Purchase Payments						
Total Expenditures	\$6,396,435	\$6,462,209	\$6,848,305	\$7,313,435	\$465,130	6.79%



Personnel Summary

	ACTUAL FY 2005-06	ACTUAL FY 2006-07	BUDGET FY 2007-08	BUDGET FY 2008-09	CHANGE FROM FY 2007-08
Full-time Employees					
Engineering					
Public Works Director	1.00	1.00	1.00	1.00	0.00
Administrative Assistant	1.00	1.00	1.00	1.00	0.00
Administrative Secretary	0.00	0.00	1.00	1.00	0.00
City Engineer	1.00	0.00	0.00	0.00	0.00
Crew Chief	1.00	1.00	1.00	1.00	0.00
Engineer	1.00	1.00	1.00	1.00	0.00
Engineering Manager	1.00	1.00	1.00	1.00	0.00
Engineering Technician	6.00	6.00	7.00	7.00	0.00
Management Analyst	1.00	0.00	0.00	0.00	0.00
Principal Engineer	4.00	3.00	3.00	3.00	0.00
Secretary	2.00	2.00	1.00	1.00	0.00
Senior Technician	4.00	2.00	2.00	2.00	0.00
Storm Water Coordinator	0.00	0.00	1.00	1.00	0.00
Traffic Safety Technician	4.00	4.00	4.00	4.00	0.00
Operations					
Public Works Superintendent	1.00	1.00	1.00	1.00	0.00
Administrative Assistant	1.00	1.00	1.00	1.00	0.00
Building and Fleet Coordinator	1.00	1.00	1.00	1.00	0.00
Building Maintenance Specialist	1.00	1.00	1.00	1.00	0.00
Building Maintenance Worker	5.00	5.00	5.00	5.00	0.00
Crew Chief	3.00	3.00	3.00	3.00	0.00
Mechanic	3.00	3.00	3.00	3.00	0.00
Operations Specialist	28.00	28.00	28.00	28.00	0.00
Secretary	1.00	1.00	1.00	1.00	0.00
Total Full-time Employees	71.00	66.00	68.00	68.00	0.00
Total Authorized Personnel	71.00	66.00	68.00	68.00	0.00

