



HUMAN SERVICES

PROGRAMS & SERVICES STATS

West Des Moines Human Services has been assisting low-income, older seniors and disabled residents since 1979. We currently provide assistance to more than 1,900 households in West Des Moines and surrounding western suburbs.

In CY 2023 We Served...



1,959
Households

29% increase over CY 2022



738
New Clients

54% increase over CY 2022



15,547
Unique Visits

26% increase over CY 2022

Nation of origin outside
of the United States

25%
of Clients

Population in West Des Moines living
at or below the poverty level

8%
of Population

Food Pantry



1,927
Households

44% increase over CY 2022

Emergency Financial Assistance



334
Households

48% increase over CY 2022

Clothing Closet



616
Households

23% increase over CY 2022

Food Rescue



51

Tons of Food

Energy Assistance



325

Households

ELL Classes



On Average

50

Students

(Speaking 15 Languages)

Holiday Assistance



533

Households

Personal Care Pantry



713

Households

Coat Distribution



501

Individuals

School Supply Distribution



420

Students

Pool Passes



548

Individuals

Birthday Heroes



101

Children

11,239
Volunteer Hours

The equivalent of more than 5 full time employees

