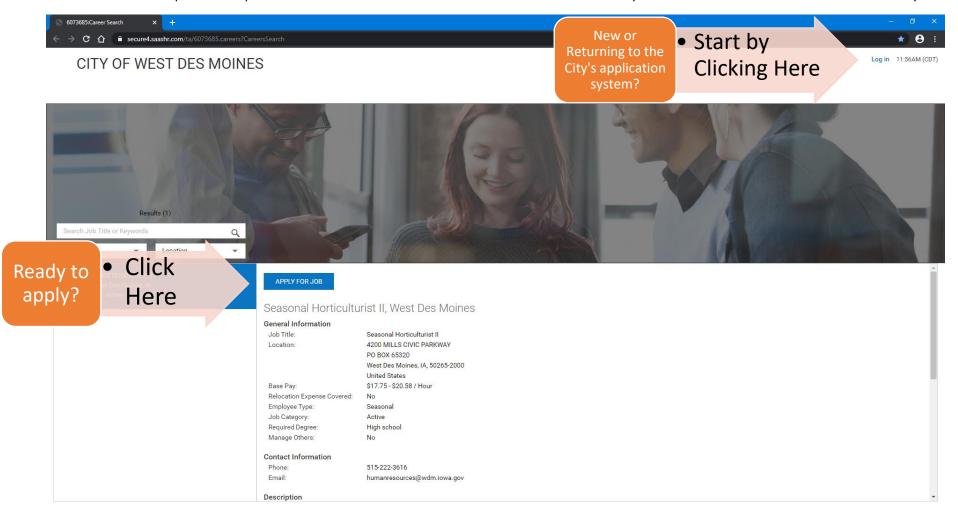
## **Creating your Candidate Profile Welcome!**

The City of West Des Moines requires all applicants to apply using our online application process. If you need an ADA accommodation to complete the online application, please contact the Human Resources Department at 515-222-3616.

To apply online for a position with the City of West Des Moines, please create a Candidate Profile. Chrome is the preferred browser, however you may also use Edge, Safari, or Firefox. The site does support mobile devices, however if you are required to attach documents or want to use the resume parsing ("populate your application"), then a desktop is preferred. If you have any difficulties with this online process, please contact Human Resources at 515-222-3616 or humanresources@wdm.iowa.gov

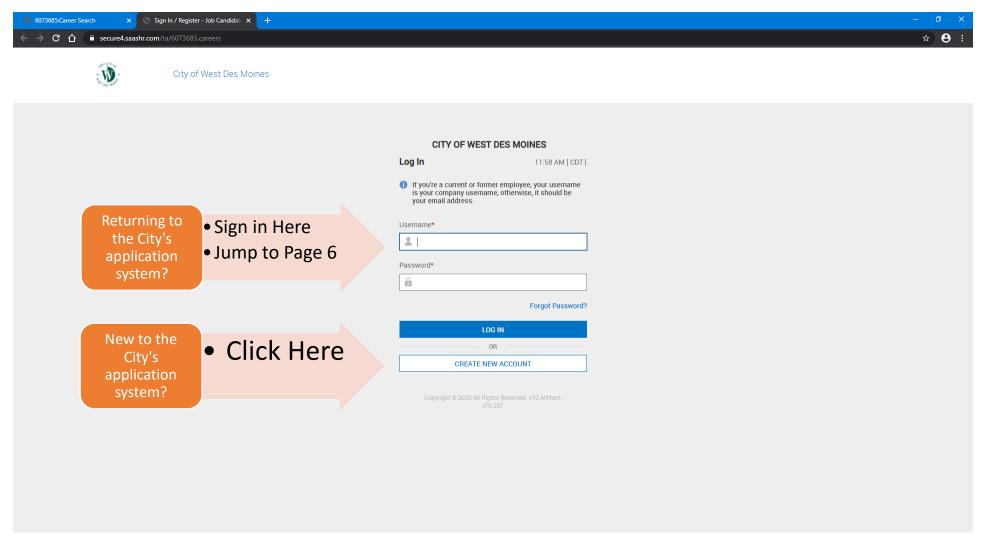
Need access to a computer? Computers are available in the Human Resources Office located at City Hall and in the West Des Moines Public Library.



## Tip: Your username is your email address. If you've forgotten your password, use the "Forgot Password?" link.

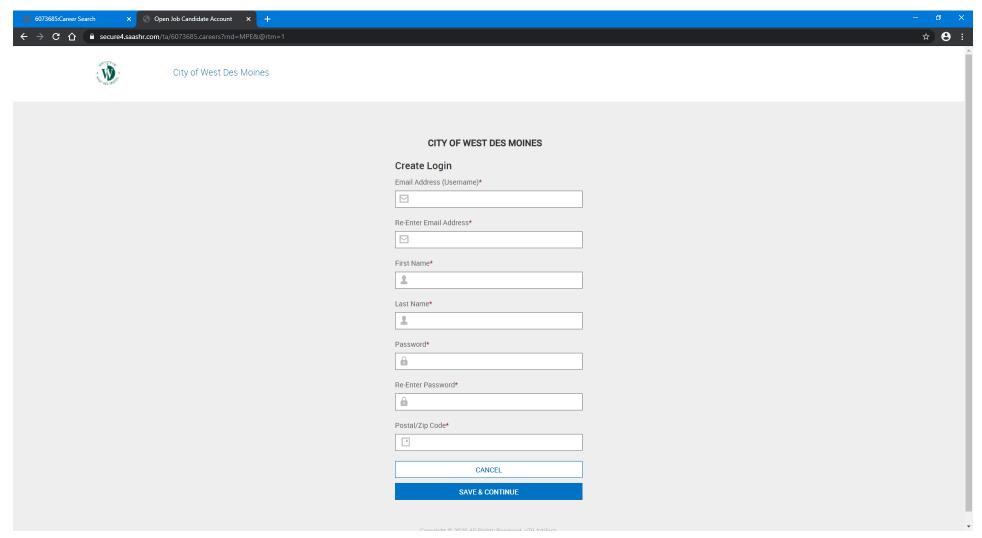
Current Employees (who have NOT already created a profile): After clicking the Create New Account, your email address should be your employee number followed by @wdm.iowa.gov, example: 123456@wdm.iowa.gov

Current/Former Employees (who HAVE already created a profile): Log in using your employee number @wdm.iowa.gov email for your user name



## Fill out all required fields and click Save & Continue

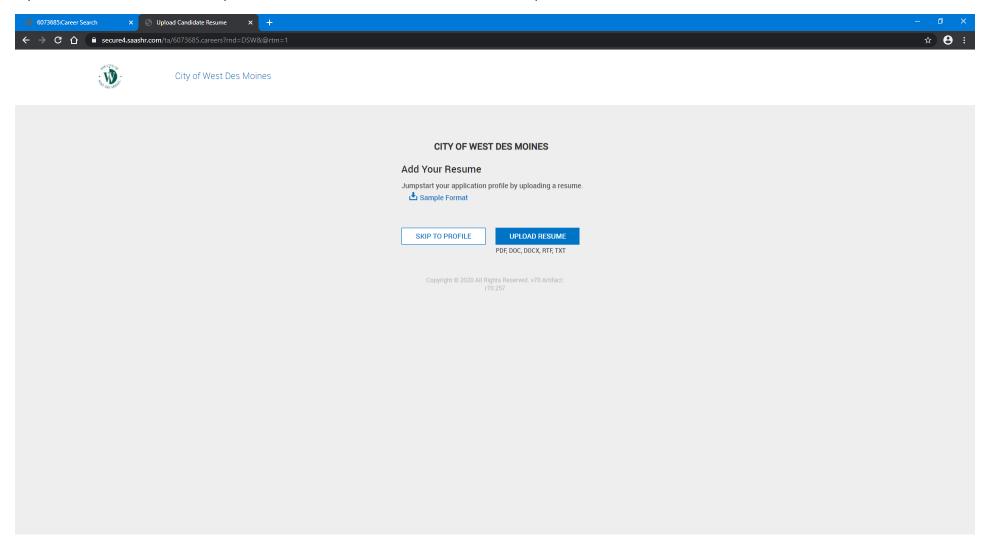
Tip: Required fields are indicated with a red asterisk. Keep in mind however that just because a field is not marked as required, does not mean it does not need to be filled out. The application system caters to a wide range of applicants. For example, a library page position may not require any prior work experience so the work history may not apply, whereas an administrative assistant position may require 1-3 years' experience that must be shown in the work history.



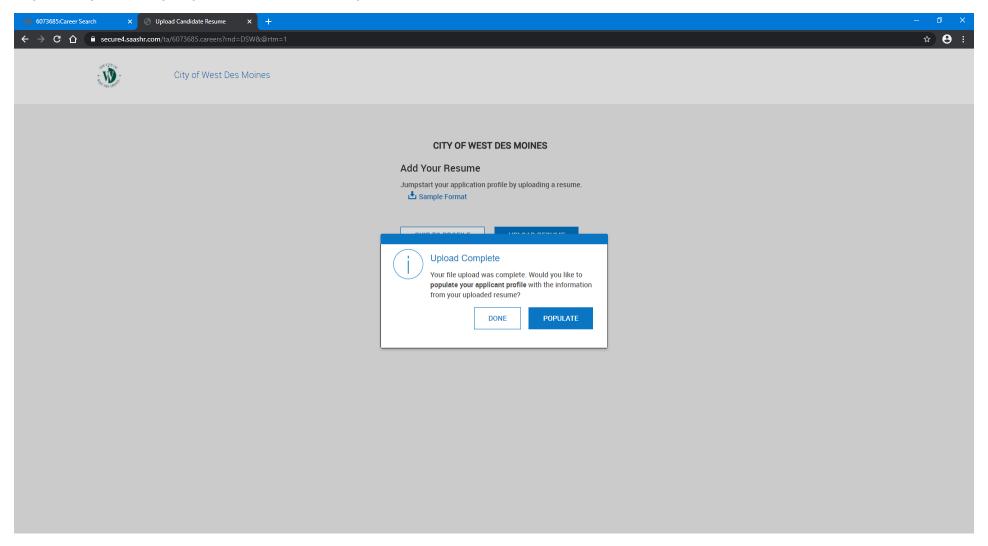
Tip: You may choose to upload your resume here and have the option to populate/parse your profile.

\*NOTE\* Make sure to review the information that is populated/parsed as resume styles and templates vary and may not populate correctly. It is your responsibility to ensure your profile is accurate and complete.

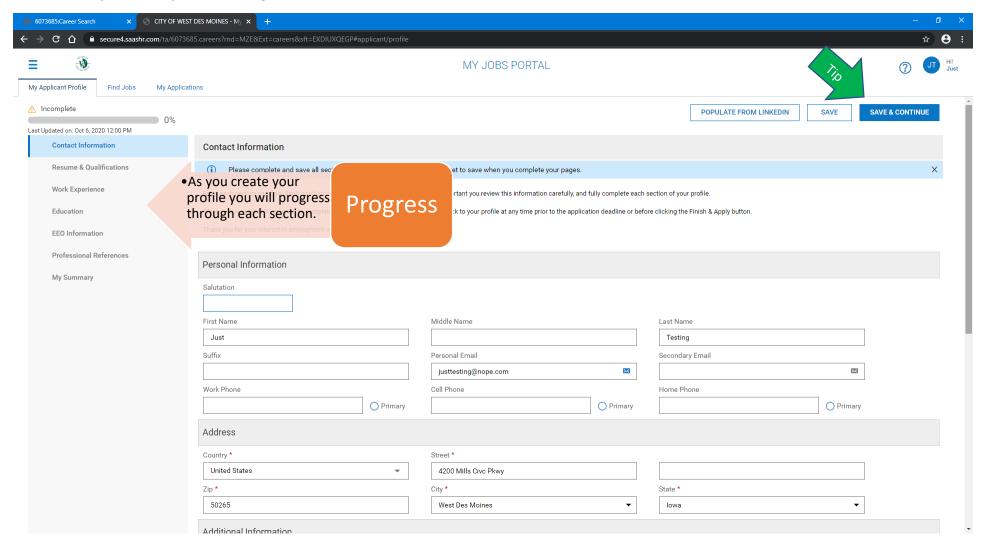
If you do not have a resume, a sample resume is available for download. Click the "Sample Resume" link to download.

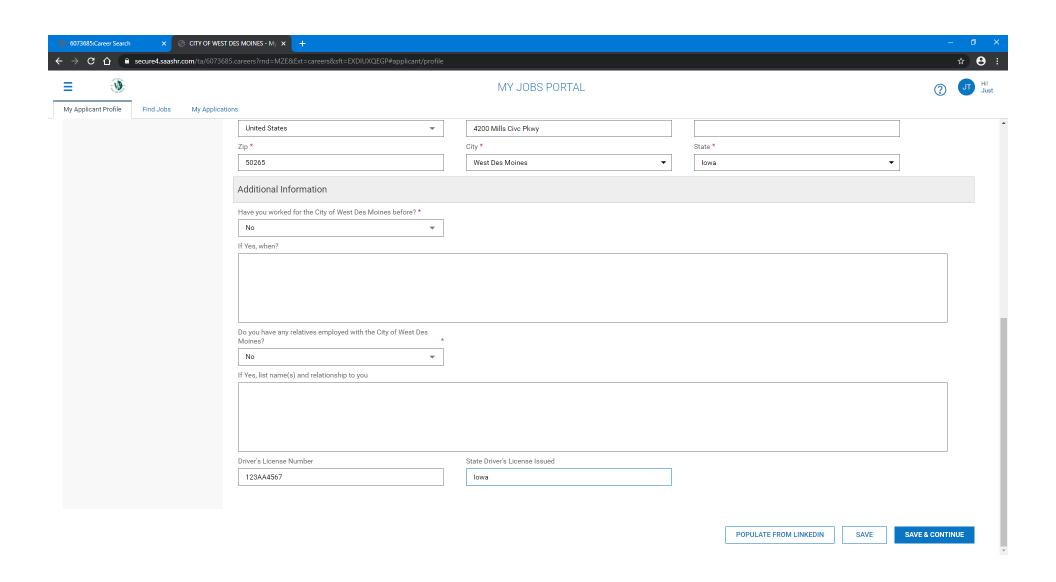


\*NOTE\* Make sure to review the information that is populated/parsed as resume styles and templates vary and may not populate correctly. It is your responsibility to ensure your profile is accurate and complete.

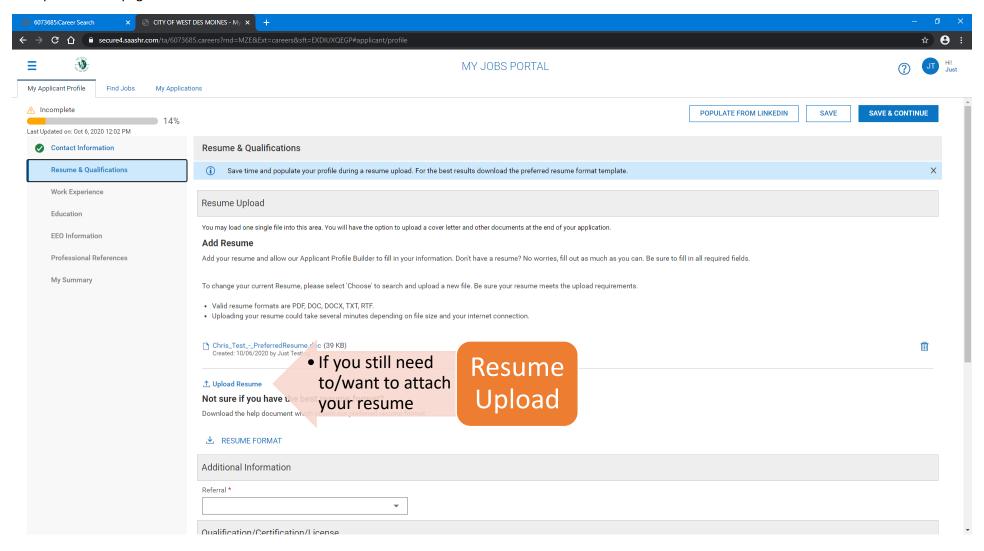


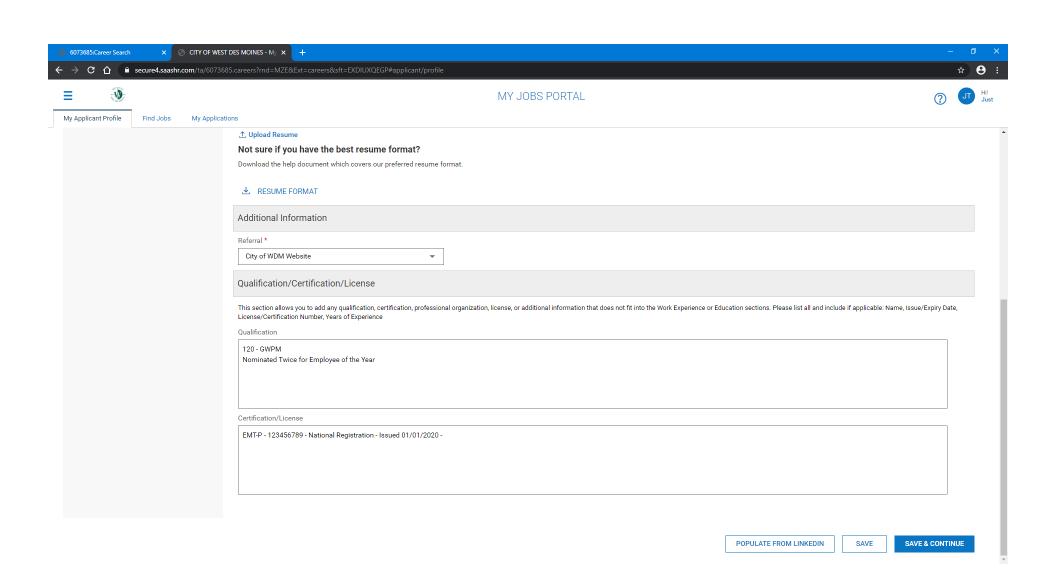
Tip: Use the Save & Continue buttons as you progress through the section so you don't lose your progress. You may save, and return to the system if you are unable to complete all steps in one sitting.



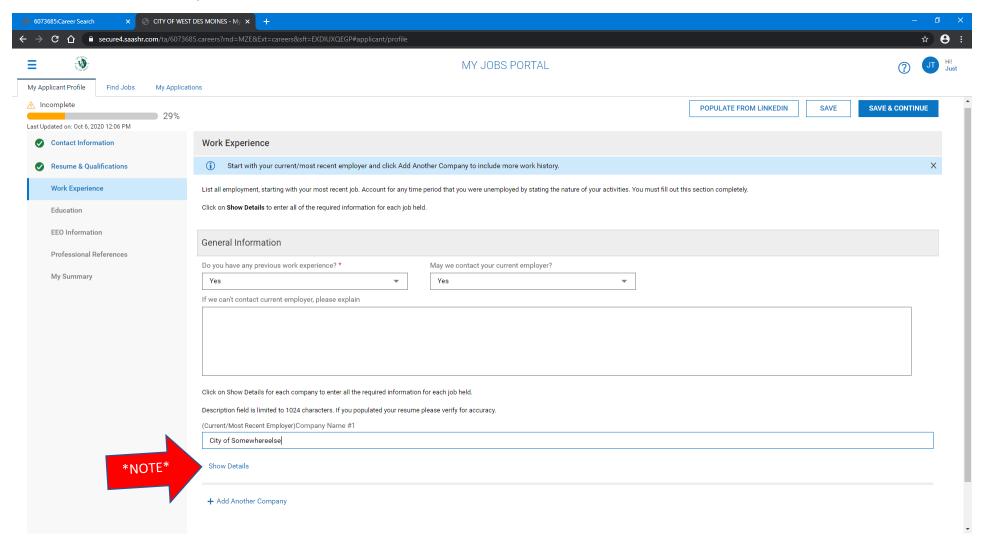


Tip: If you uploaded your resume when you first started, you do not have to upload your resume again. However if you have not yet uploaded it, you will have the option on this page.

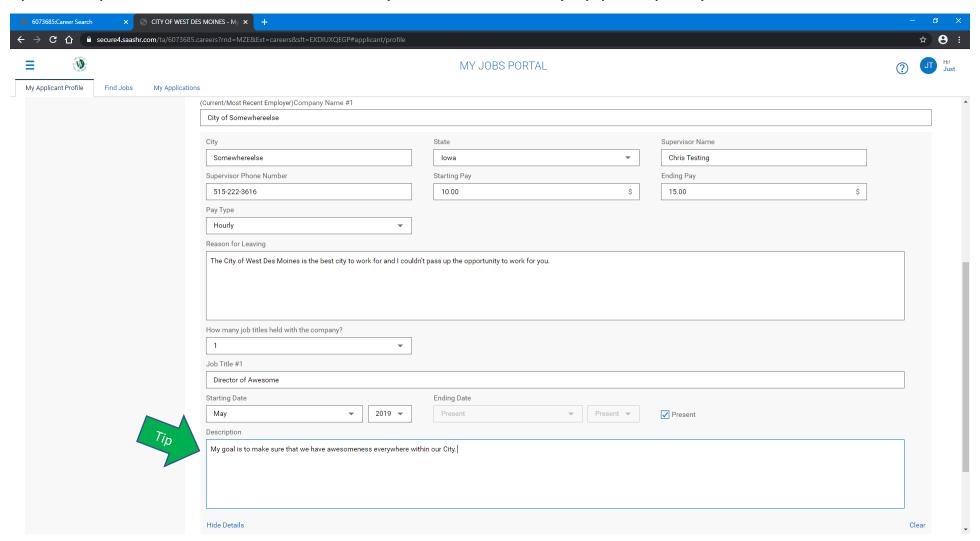




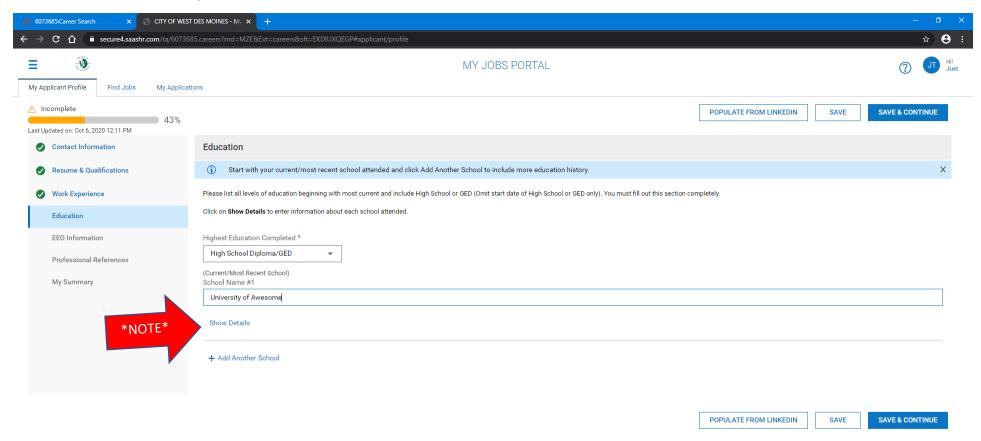
\*NOTE\* Make sure to click the Show Details link to expand your work history. If you populated/parsed your resume, this information may be populated, but make sure to confirm it is complete and accurate.

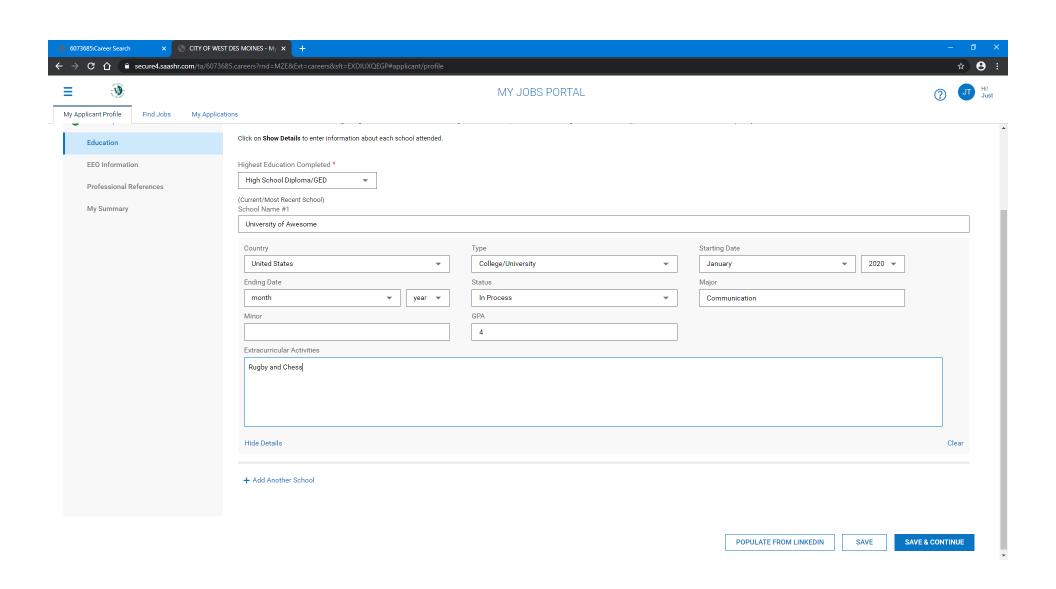


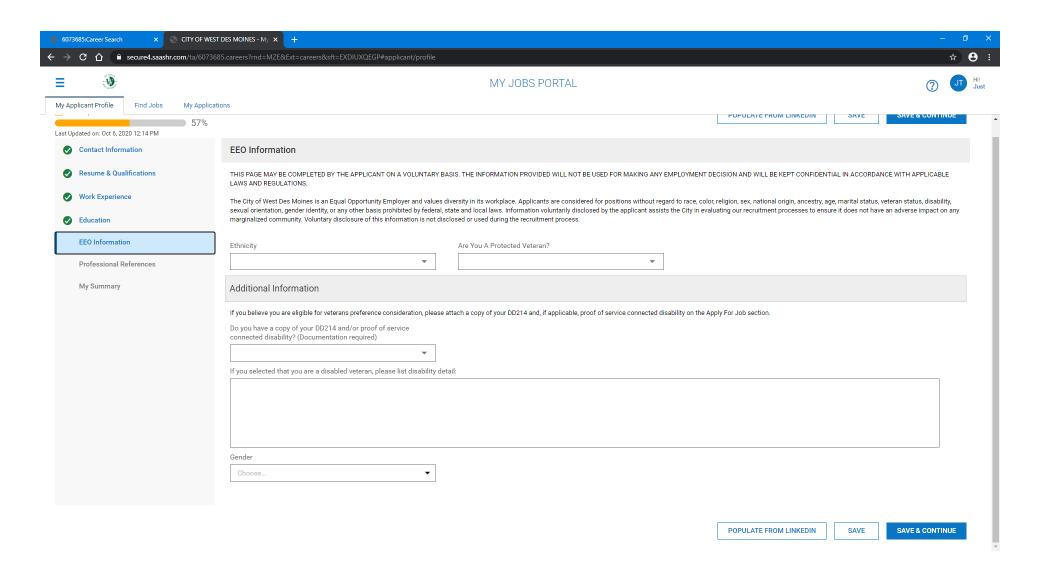
Tip: The Description field is limited to 1024 characters and may have cut off information if you populated/parsed your resume.

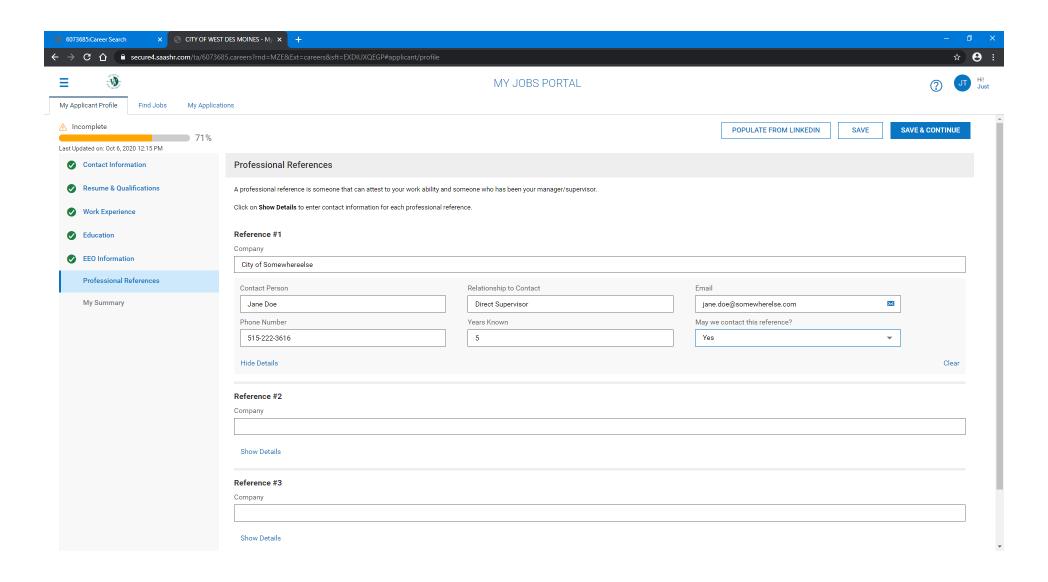


\*NOTE\* Make sure to click the Show Details link to expand your education. If you populated/parsed your resume, this information may be populated, but make sure to confirm it is complete and accurate.



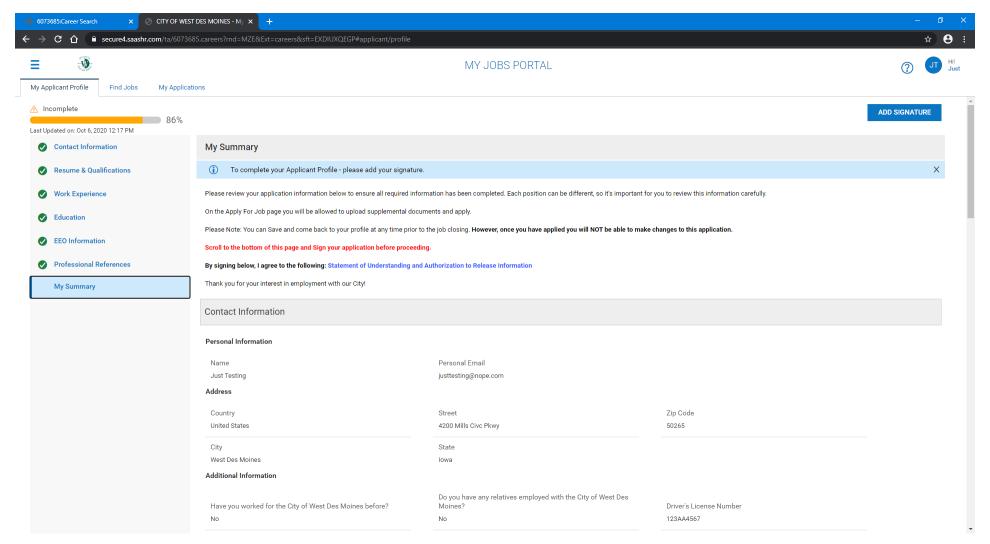


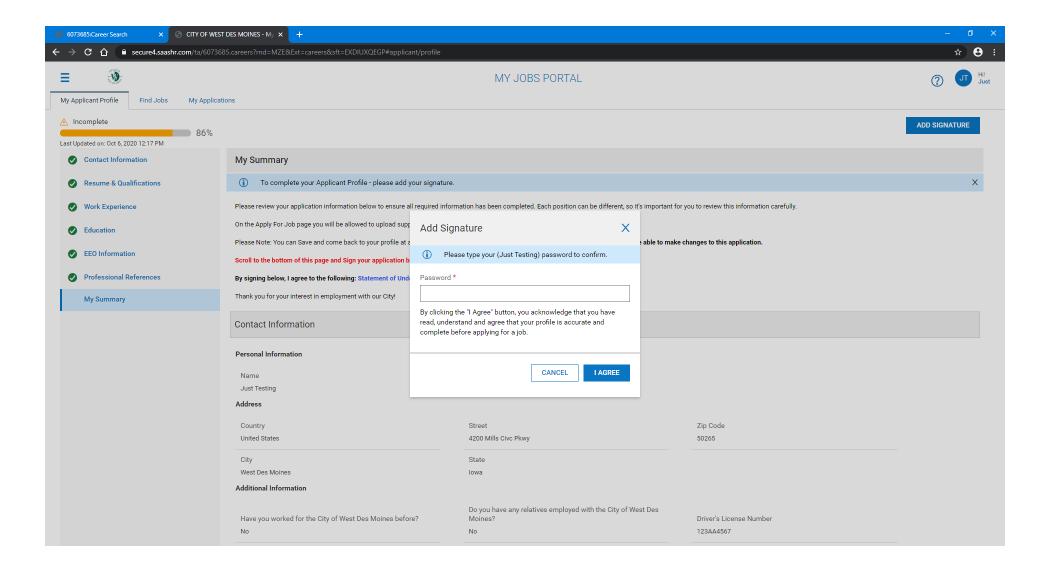




Tip: Make sure to review your summary carefully to make sure everything is complete. You can jump back to the respective sections if you need to update.

Once you are done with your profile, click the Add Signature button. It will ask you to type in the password you created for your profile. This password will be required for logging into the system in the future.





You are now done creating your Profile! Proceed to the How to Apply instructions to apply for posted jobs.

**City of West Des Moines Human Resources** 

515-222-3616

humanresources@wdm.iowa.gov