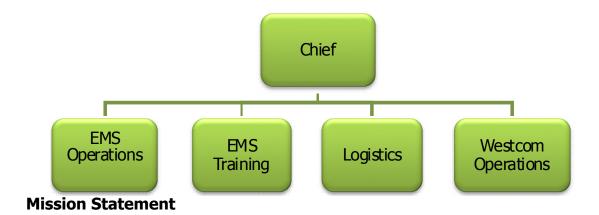


PUBLIC SAFETY





"To provide those who become sick or injured within our city with timely, professional emergency medical treatment and transportation. Treating our clients with respect and compassion while maintaining the highest quality of pre-hospital medical care. We believe in being community oriented and promoting injury prevention and health care to our citizenry."

Department Description

The Chief of the Department of emergency Medical and Communication Services commands both West Des Moines EMS and WestCom. Westcom funds 25% of his salary and benefits and 50% of the Assistant Chief of Logistics salary and benefits.

We continue to partner with Iowa Health Des Moines in the Iowa EMS Alliance which has resulted in direct savings to the general fund.

WestCom

The WestCom Dispatch Center is a consolidated public safety dispatch facility that receives public safety related calls and dispatches Police, Fire and EMS for the cities of Clive, Urbandale, and West Des Moines. The name WestCom was derived from the fact that all three cities are western suburbs of Des Moines and it is the communications center.

Prior to January of 2001, each of the three cities had separate and independent public safety dispatch centers staffed by the respective city employees 24 hours per day. The consolidation of separate dispatch centers into one allows for vastly improved communications between the public safety agencies. This merger allows the agencies direct communication with one another during large-scale incidents and/or accidents rather than the indirect communication via the three separate radio systems which had previously been utilized. Other advantages of the centralized dispatch facility are:

Financial savings through the shared use of an existing radio/mobile computer system.

Increased savings and superior information sharing with all three cities on one police and fire computerized records management system.

Elimination of duplicate governmental services by consolidation and centralization of the dispatch function.

Opportunities and methods for procuring new technology can be pursued more economically by sharing the cost rather than each city purchasing individual systems or applications.



The three communities share the expenses associated with the dispatch center based upon a percentage of the total number of calls for service received by the center. The policy oversight body for WestCom is a committee made up of representatives of the three cities and chaired by a city manager.

EMS

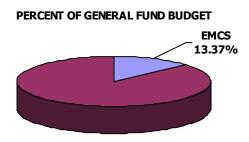
The City of West Des Moines continues to experience growth, and with that growth we continue to show a marked increase in the number of patients we treat each year. We now have five fully equipped ambulances stationed between Fire/EMS Station #21 (3421 Ashworth Road), EMS/Fire Station #17 (1401 Railroad Avenue) and Public Safety Station #19 (8055 Mills Civic Parkway). Our staff are on call 24 hours a day to provide rapid and reliable service to our residents as well as assist our neighboring communities. We strive to maintain and update equipment and skills necessary for providing the best possible pre-hospital care available to our citizens. In keeping with tradition, our commitment to EMS excellence remains strong as we forge headlong into the 21st century.

The Iowa EMS Alliance was formed in 2009 and allows for cost sharing of administrative costs with Iowa Health - Des Moines.





BUDGET INFORMATION					
FY 2011-12 Budget	\$6,625,462				
FY 2010-11 Budget	\$6,152,444				
Percentage Change	7.69%				
FY 2011-12 FTE	51.25				
Change From FY 2010-11	4.00				



Budget Objectives and Significant Information

The Emergency Medical and Communication Services department has been allocated a total of \$68,000 for supplemental requests. Proposed uses are as follows:

- Cardiac monitor replacements, this will be the first year of a five year lease/purchase.
- Medical oxygen generator
- City AED Replacement



Financial Summary

	ACTUAL FY 2008-09	ACTUAL FY 2009-10	BUDGET FY 2009-10	BUDGET FY 2011-12	INC(DEC) FY 2011-12 OVER FY 2010-11	% INC (DEC)
Expenditures by Object						
Personal Services						
Full-time Employees	\$2,002,544	\$2,212,566	\$2,745,650	\$2,535,100	(\$210,550)	(7.67%)
Part-time Employees	496,245	550,452	577,100	598,250	21,150	3.66%
Contract Help						
Overtime	565,383	683,266	433,250	629,961	196,711	45.40%
Health, Dental, Life Insurance	496,606	534,489	738,650	883,850	145,200	19.66%
Retirement Contributions	459,560	535,942	545,450	678,133	132,683	24.33%
Other Pay	11,168	12,789	11,450	16,550	5,100	44.54%
Total Personal Services	\$4,031,506	4,529,504	\$5,051,550	\$5,341,844	\$290,294	5.75%
Supplies & Services						
Operating & Maintenance	\$734,807	\$837,242	\$721,937	\$849,020	\$127,083	17.60%
Conference, Travel & Training	43,923	33,603	46,250	45,250	(1,000)	(2.16%)
Utilities	31,359	39,796	35,400	38,780	3,380	9.55%
Contractual Obligations	10,000	14,000	15,000	15,000		
Donations to Agencies						
Non-Recurring/Non-Capital	39,737	26,140	27,000	27,000		
Total Supplies & Services	\$859,826	\$950,781	\$845,587	\$975,050	\$129,463	15.31%
Capital Outlay						
Replacement Charges	\$158,208	\$155,892	\$162,800	\$198,000	\$35,200	21.62%
Computer Hardware & Software	5,947	11,877	14,000		(14,000)	(100.00%)
Vehicles						
Miscellaneous Equipment	53,128	69,552	62,568	80,568	18,000	28.77%
Total Capital Outlay	\$217,283	\$237,321	\$239,368	\$278,568	\$39,200	16.38%
Lance / Durselines - Decimands	#22.000	¢22.000	415.020	#30 000	#14.00	00 220/
Lease/Purchase Payments	\$23,908	\$23,908	\$15,939	\$30,000	\$14,061	88.22%
Total Expenditures	\$5,132,523	\$5,741,513	\$6,152,444	\$6,625,462	\$473,018	7.69%



Personnel Summary

	BUDGET FY 2008-09	BUDGET FY 2009-10	BUDGET FY 2010-11	BUDGET FY 2011-12	CHANGE FROM FY 2010-11
Full-time Employees					
Chief of Emergency Medical & Communication Services	0.00	0.00	1.00	1.00	0.00
WestCom Director	1.00	1.00	0.00	0.00	0.00
EMS Chief	1.00	1.00	0.00	0.00	0.00
EMS Assistant Chief	1.00	1.00	2.00	2.00	0.00
Deputy Chief Training & Quality Improvement	1.00	1.00	1.00	1.00	0.00
Lieutenant	3.00	3.00	4.00	4.00	0.00
Lead Paramedic	15.00	15.00	14.00	17.00	3.00
Paramedic	0.00	0.00	1.00	1.00	0.00
EMT Basic	2.00	2.00	2.00	3.00	1.00
WestCom Dispatch Supervisor	1.00	1.00	0.00	0.00	0.00
Westcom Dispatch Shift Supervisor	0.00	0.00	3.00	3.00	0.00
WestCom Dispatcher	18.00	18.00	15.00	15.00	0.00
WestCom Administrative Secretary	0.00	0.00	1.00	1.00	0.00
Billing Specialist	2.00	2.00	2.00	2.00	0.00
Total Full-time Employees	45.00	45.00	47.00	51.00	4.00
Part-Time Employees					
Dispatcher	0.25	0.25	0.25	0.25	0.00
Total Part-Time Employees	0.25	0.25	0.25	0.25	0.00
Total Authorized Personnel	45.25	45.25	47.25	51.25	4.00





Mission Statement

"The men and women of the West Des Moines Police Department, in partnership with the community, are committed to providing quality, professional police services to our citizens and visitors through the preservation of peace, order, safety, problem resolution and education. These services will be delivered in a fair and equitable manner treating all with the dignity due to them while reflecting the values of the community."

Department Description

The department strives to meet the needs of the community by being open and accessible to the public. Officers are here to help in whatever way necessary. Even in enforcement action, officers strive to be positive, polite and concerned. The department maintains the highest standards of selection, education and training to ensure that personnel are professional and can perform their duties in a business like but sensitive manner. The department is an accredited police agency by the Commission for Accreditation of Law Enforcement Agencies (CALEA) and was given the designation of Flagship Agency in 2008 which is the highest honor which can be given by CALEA. There are 464 standards an agency must be in compliance to receive accreditation/re-accreditation from CALEA and the West Des Moines Police Department is in compliance with 98% of the applicable standards. The department consists of three sub-units; the Chief's office, Support Services and Patrol. These are further divided into six cost centers for budget management purposes. During the 10-11 fiscal year, the department lost two lieutenants and one sergeant's position through attrition. One of the lieutenants positions was replaced by a sergeant and the lost sergeant's position was replaced by a non-sworn Information Technology (I.T.) employee. During the 11-12 fiscal year, the department will also lose a captain's position also through attrition. This will lead to a reallocation of duties and responsibilities across the department. This "flattening" of the organization amounts to the loss of a third of the command staff personnel and a overall loss of 5% of sworn personnel.

The **Administration (or Chief's Office)** cost center governs the general administration of the Police department and those four individuals assigned to the Chief's Office. Besides the routine administrative tasks addressed by this office, staff handles payroll, budget reconciliation and administration, departmental correspondence, personnel integrity issues, early warning system, internal affairs investigations, administration of the Balanced Scorecard strategic process, administration and coordination of the Quality Council and processes department bills for payment. The Chief's Office continues to collaborate with neighboring cities as well as other public and private organizations to optimize resources.



Support Services provides support to the operational functions of the department and handles nearly all the duties not strictly related to the patrol. Staff has primary responsibility for the accreditation process, the investigative function, processing and maintenance of criminal case files and arrest records, hiring and training of department personnel, crime analysis, facility management, storage and maintenance of evidence and seized property, release of public information, crime prevention, and computerized records management. The Crime Analysis Program (CAP) collects, analyzes, and maps crime data and other essential police performance measures on a regular basis. The department holds a monthly CAP meeting to review current crime trends, intelligence and narcotics activity. In addition, it reviews shift and territory crime trends calls for service and community projects. This holds police mangers accountable for outcomes as measured by the data. There are also three officers assigned to area drug task forces assigned to Support Services.

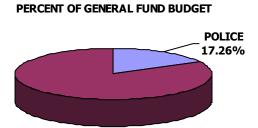
Uniform Patrol, Special Operations Unit (SOU) comprise the Patrol division of the Police department. The primary responsibility of this division is often simply stated as 'to serve and protect.' Patrol accomplishes this by performing routine patrol, responding to citizen's calls for service, controlling and enforcing laws and ordinances pertaining to vehicular and pedestrian traffic, providing preventative patrol and traffic enforcement, conducting investigations, maintaining public order and arresting those who violate laws and ordinances. To more effectively address neighborhood based issues, each police officer is assigned to a territory to offer more connection to each neighborhood and better practice community and data based policing. The SOU function of the division addresses major event planning, code enforcement, animal control, and administration of the police reserve unit.







BUDGET INFORMATION					
FY 2011-12 Budget	\$8,554,568				
FY 2010-11 Budget	\$8,374,633				
Percentage Change	2.15%				
FY 2011-12 FTE	82.75				
Change From FY 2010-11	(2.00)				



School Crossing Guard expenditures are tracked in a separate cost center to identify the costs associated with these part-time employees. The City is reimbursed for 50% of these costs by the West Des Moines Community School District.

Budget Objectives and Significant Information

The Police department has been allocated a total of \$243,000 for supplemental requests. Proposed uses are as follows:

- Patrol Cars (5)
- · Ballistic Helmets and Face Shields



Financial Summary

				(DEC)
1,897,435 \$5	55,105,450	\$5,088,900	(\$16,550)	(0.32%)
178,873	229,000	235,900	6,900	3.01%
501,479	465,650	479,750	14,100	3.03%
884,597	995,250	1,093,075	97,825	9.83%
222,731	236,300	276,375	40,075	16.96%
64,233	67,850	128,100	60,250	88.80%
749,348 \$7,	,099,500	\$7,302,100	\$202,600	2.85%
\$688,163	\$663,795	\$699,795	\$36,000	5.42%
39,589	57,040	57,040		
90,409	132,815	85,350	(47,465)	(64.26%)
255,681	184,483	184,483		
073,842 \$1,	,038,133	\$1,026,668	(\$11,465)	(1.10%)
\$59,840	\$74,000	\$56,800	(\$17,200)	(23.24%)
168,079	163,000	168,000	5,000	3.07%
29,375		1,000	1,000	100.00%
257 204 #	\$237,000	\$225,800	(\$11,200)	(4.73%)
257,294 \$				
237,234 \$				2.15%
				080,484 \$8,374,633 \$8,554,568 \$179,935



Personnel Summary

	BUDGET FY 2008-09	BUDGET FY 2009-10	BUDGET FY 2010-11	BUDGET FY 2011-12	CHANGE FROM FY 2010-11
Full-time Employees					
Police Administration					
Police Chief	1.00	1.00	1.00	1.00	0.00
Police Captain	1.00	1.00	1.00	0.00	(1.00)
Administrative Assistant	1.00	1.00	1.00	1.00	0.00
Administrative Secretary	1.00	1.00	1.00	1.00	0.00
Police Support Services					
Police Captain	1.00	1.00	1.00	1.00	0.00
Police Lieutenant	2.00	2.00	2.00	1.00	(1.00)
Police Sergeant	1.00	1.00	0.00	1.00	1.00
Police Officer	0.00	0.00	1.00	1.00	0.00
Civilian Property Officer	1.00	1.00	1.00	1.00	0.00
Secretary	4.00	4.00	3.00	3.00	0.00
Admin Asst Info Coordinator	1.00	1.00	1.00	1.00	0.00
Crime Analyst	1.00	1.00	1.00	1.00	0.00
Evidence Technician	1.00	1.00	1.00	1.00	0.00
Police Operations					
Police Captain	1.00	1.00	1.00	1.00	0.00
Police Lieutenant	3.00	3.00	2.00	2.00	0.00
Police Sergeant	4.00	4.00	4.00	4.00	0.00
Police Officer	39.00	39.00	36.00	36.00	0.00
Police Lieutenant (CIU)	1.00	1.00	1.00	1.00	0.00
Police Sergeant (CIU)	1.00	1.00	1.00	1.00	0.00
Police Detective (CIU)	8.00	8.00	8.00	8.00	0.00
Police Lieutenant (Task Force)	0.00	0.00	1.00	0.00	(1.00)
Police Officer Task Force	0.00	0.00	3.00	3.00	0.00
Crime Prevention Officer	2.00	2.00	2.00	2.00	0.00
Animal Control Officer	2.00	2.00	2.00	2.00	0.00
Secretary	1.00	1.00	1.00	0.00	(1.00)
Code Enforcement Officer	1.00	1.00	1.00	1.00	0.00
Community Service Officer	2.00	2.00	2.00	3.00	1.00
Jailor	1.00	0.00	0.00	0.00	0.00
Total Full-time Employees	81.00	81.00	80.00	78.00	(2.00)
Part-time Employees					
Police Operations					
Animal Control Officer	0.75	0.75	0.75	0.75	0.00
School Crossing Guards	4.00	4.00	4.00	4.00	0.00
Total Part-time Employees	4.75	4.75	4.75	4.75	0.00
Total Authorized Personnel	85.75	85.75	84.75	82.75	(2.00)





Department Description

The department is comprised of full-time and paid-on-call personnel with full-time fire fighters staffing three public safety facilities 24 hours per day/7 days a week. Paid-on-call fire fighters respond to two stations 24 hours per day/7 days a week when their battalion is dispatched for an emergency. The five public safety facilities are: Fire/EMS Station #17 at 1401 Railroad Avenue, Fire/EMS Station #18 at 5025 Grand Avenue, Fire/EMS Station #21 at 3421 Ashworth Road, Public Safety Facility #19 at 8055 Mills Civic Parkway and Westside Fire/EMS Station #22 at 1801 68th Street. The Westside facility also protects portions of the City of Clive. Station #22 also began housing a Clive staffed ambulance in January during the daytime hours. These facility numbers coincide with a regional teamwork concept with the Fire/EMS departments in Clive and Urbandale.

The department's primary responsibility is saving life and property through prevention efforts. The department also has numerous other responsibilities, which are divided among ten divisions, or cost centers, as follows:

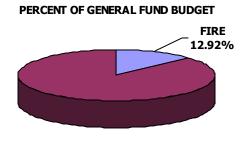
Fire Administration is responsible for ensuring efficient and effective delivery of department services by providing leadership, coordination and support services for the department and all five public safety facilities. Fire Administration assists in the management of personnel issues, including recruitment, retention, promotion, the development and review of Standard Operating Procedures, the criteria management for accreditation performance standards and ongoing performance appraisal of both career and paid-on-call personnel.

The **Fire Prevention** division is responsible for reducing the number of fires, loss of life, and fire hazards in the City. Prevention is comprised of risk management conducted by inspecting existing occupancies, reviewing plans and inspecting new occupancies. The division also conducts events to educate the public in the prevention of fire and other conditions that would threaten life and property.

The **Emergency Preparedness & Response** cost center includes expenditures related to staffing and equipping of four of the five public safety facilities. Station #22, Westside Fire/EMS facility, is reflected in its own cost center as its costs are shared with the City of Clive (including fire apparatus). A full-time training officer is responsible for coordinating the on-going certifications and training of nearly one hundred fire fighters. In 2009, the fire department expanded its role in the emergency medical services by providing provisional paramedic service with some fire fighters also qualified as paramedics.



BUDGET INFORMATION					
FY 2011-12 Budget	\$6,405,775				
FY 2010-11 Budget	\$6,074,211				
Percentage Change	5.46%				
FY 2011-12 FTE	50.00				
Change From FY 2010-11	(1.00)				



The function of the **Emergency Management** division is to monitor the growth of the City and analyze potential hazards, including weather-related emergencies. This cost center also installs and maintains weather warning devices accordingly. During a natural or man-made disaster this division is responsible for managing the municipal emergency action plan.

The **EMS/Fire Facilities** cost centers account for the operational costs of Stations #17, #18, #19 and #21. The primary components of this budget program include the day-to-day operations of the facilities (utilities and building/grounds maintenance).

The **Westside Fire/EMS Facility** cost center is used to track all expenses related to the operation of the facility, which is jointly shared with the City of Clive. The collaborative venture combines geographic areas of both Clive and West Des Moines. This station's mission is to minimize the loss of life and property in West Des Moines and Clive through fire prevention, responses to medical/fire emergencies and other dangerous conditions.

Station #17, located at 1401 Railroad Avenue, was dedicated in November of 1991. The facility is used frequently for daytime, evening and weekend training sessions in addition to various city staff meetings. It also serves as a polling place during community elections. Station #17 functions as a local and regional training facility that is comprised of a smoke tower and training grounds equipped for extrication, rescue and ventilation exercises. The facility also houses an underground water reservoir that provides pumping capabilities utilized to perform fire truck annual pump testing.

Station #18, located at 5025 Grand Avenue was completed in February of 2002. Station #18 is served by 4 full-time firefighters housed in the facility 24 hours per day/7 days a week.

Station #19, opened in the spring of 2007. This is the first true public safety facility, housing fire, EMS and WestCom personnel. EMS administrative offices are also housed in this facility.

Station #21, located at 3421 Ashworth Road, was originally dedicated in October of 1972 and serves as the headquarters for fire administration. Station #21 is served by 12 paid-on-call fire-fighters. Station #21 is also staffed with a career crew of 4 fire fighters 24 hours per day/7 days per week along with a career shift supervisor.

Westside Station #22, located at 1801 68th street, is operated jointly with the City of Clive and provides fire and EMS protection for both communities. Westside station was dedicated in October of 1993 and is served by 4 career fire fighters 24 hours per day/7 days per week and paid-on-call firefighters.



Budget Objectives and Significant Information

The Fire department has been allocated \$100,000 for supplemental requests. Proposed uses are as follows:

- Confined Space POD
- Hotsy Portable Pressure Washer
- Water Rescue Vehicle
- Station #21 Tool Room Cabinetry



Financial Summary

	ACTUAL FY 2008-09	ACTUAL FY 2009-10	BUDGET FY 2010-11	BUDGET FY 2011-12	INC(DEC) FY 2011-12 OVER FY 2010-11	% INC (DEC)
Expenditures by Object						
Personal Services						
Full-time Employees	\$3,000,573	\$3,231,542	\$3,251,550	\$3,422,350	\$170,800	5.25%
Part-time Employees	300,271	315,539	365,100	376,100	11,000	3.01%
Contract Help						
Overtime	112,756	146,607	145,000	149,400	4,400	3.03%
Health, Dental, Life Insurance	593,581	620,046	711,450	781,540	70,090	9.85%
Retirement Contributions	106,928	118,903	119,950	147,259	27,309	22.77%
Other Pay	16,804	19,158	21,100	23,800	2,700	12.80%
Total Personal Services	\$4,130,914	\$4,451,795	\$4,614,150	\$4,900,449	\$286,299	6.20%
Supplies & Services						
Operating & Maintenance	\$647,804	\$602,715	\$746,836	\$818,711	\$71,875	9.62%
Conference, Travel & Training	45,669	38,101	47,205	45,800	(1,405)	(2.98%)
Utilities	142,976	143,522	178,470	159,815	(18,655)	(10.45)
Contractual Obligations						
Donations to Agencies						
Non-Recurring/Non-Capital	106,668	77,554	70,000	70,000		
Total Supplies & Services	\$943,116	\$861,892	\$1,042,511	\$1,094,326	\$51,815	4.97%
Control Control						
Capital Outlay	#201 COO	#277 702	#207 FF0	¢201.000	(#C FF0)	(1.600/)
Replacement Charges	\$381,608	\$377,793	\$387,550	\$381,000	(\$6,550)	(1.69%)
Computer Hardware & Software						
Vehicles Missellaneous Equipment			20,000	20,000		
Miscellaneous Equipment	£201 600	¢277 702	30,000	30,000	(¢6 EE0)	(1 E70/c)
Total Capital Outlay	\$381,608	\$377,793	\$417,550	\$411,000	(\$6,550)	(1.57%)
Lease/Purchase Payments	\$7,072					
Total Expenditures	\$5,462,710	\$5,691,480	\$6,074,211	\$6,405,775	\$311,564	5.46%





Personnel Summary

	BUDGET FY 2008-09	BUDGET FY 2009-10	BUDGET FY 2010-11	BUDGET FY 2011-12	CHANGE FROM FY 2010-11
Full-time Employees					
Fire Administration					
Fire Chief	1.00	1.00	1.00	1.00	0.00
Administrative Secretary	1.00	1.00	1.00	1.00	0.00
Training Officer - Deputy Chief	1.00	1.00	1.00	1.00	0.00
Fire Prevention					
Fire Marshal	1.00	1.00	1.00	1.00	0.00
Deputy Fire Marshal	1.00	1.00	1.00	1.00	0.00
Fire Inspector	1.00	1.00	1.00	0.00	(1.00)
Fire Suppression					
Operations - Deputy Chief	3.00	3.00	3.00	3.00	0.00
Lieutenant	6.00	6.00	6.00	6.00	0.00
Fire Fighter	36.00	36.00	36.00	36.00	0.00
Total Full-time Employees	51.00	51.00	51.00	50.00	(1.00)
Total Authorized Personnel	51.00	51.00	51.00	50.00	(1.00)

